

Care & Maintenance Guide

Rigid Core Vinyl Flooring & SUPEROAK Hybrid Wood Planks. Follow these guidelines to keep your floor looking new and to maintain full warranty coverage.

Routine Cleaning

- Sweep or vacuum regularly (hard-floor setting, no beater bar) to remove dirt and debris.
- Use a damp — not wet — mop with a pH-neutral hard-surface cleaner.
- Wipe up spills immediately to prevent staining.
- Place doormats at all entries to reduce tracked-in grit; use rugs with non-staining backings.

Protection

- Use felt pads under all furniture legs.
- Use protective mats under rolling office chairs.
- Trim pet nails regularly to prevent scratches.
- Lift — never drag — heavy furniture or appliances.
- Maintain indoor temperature between 55–95°F (13–35°C).

Avoid

- Steam mops or excessive water.
- Abrasive cleaners, steel wool, or scouring pads.
- Wax, polish, oil soaps, or oil-based cleaners.
- Prolonged direct sunlight — use blinds or curtains.
- Rubber-backed or non-ventilated mats that can discolor the surface.

SUPEROAK Hybrid Wood — Additional Care

SUPEROAK planks feature a real wood veneer protected by MattMaster electron-beam coating. In addition to the guidelines above:

- Maintain 35–65% relative humidity for best long-term appearance.
- Clean along the length direction of the planks.
- Use only cleaners approved for wood-veneer or hard-surface flooring — never refinish or sand the surface.

Warranty note: Following this care program is required to maintain warranty coverage. Damage caused by improper maintenance, misuse, or the prohibited practices listed above is excluded from warranty. For warranty terms, see the applicable Benchwick warranty document at benchwick.com/support.